

RESIDENTIAL PROGRAMME

ON

**Performance Management System Through
Balance Score Card
04-08 November 2024
at
Gangtok (Sikkim)**



Organized by
Greater Noida Productivity Council
(Affiliated to National Productivity Council)

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Introduction

In today's economic climate, Regulatory authorities, Public & Service Sector organizations face unprecedented pressure-not only to achieve the goals set by governments and meet the expectations of citizen- but also to deliver increased productivity and efficiency. Performance Management is therefore much more than merely telling a person what to do and "policing" them until it is done. Rather, it is an integral part of the manager and the employee's job. BSC A balanced scorecard is a performance metric used in strategic management to identify and improve various internal functions of a business and their resulting external outcomes. It is used to measure and provide feedback to organizations. Data collection is crucial to providing quantitative results, as the information gathered is interpreted by managers and executives, and used to make better decisions .

Programme Objective

- To ensure long-term flexibility and survival, an organization needs to prepare for the future.
- The balanced scorecard managing system "maps an organization's strategic objectives into performance metrics in four perspectives:

Course Content

Changing Economic Scenario and the Importance of Performance Evaluation

Performance Management: an Overview.

Performance Management and Balance Score card

Transformational Leadership and Performance.

Managing Stress for better Performance.

Knowledge management & balance score card

Financial perspective – tracking financial performance.

Customer perspective – tracking customer satisfaction, attitudes

Internal process perspective – covers internal operational goals needed to meet customer objectives.

Participant's Profile

Senior and middle level executives/ managers/ officers of various functions engaged in planning, execution and monitoring of regulatory framework, projects, programmes, schemes of Agriculture department etc. Apart from this state government department, PSUs, private sector, corporations, banks, co-operative sector, boards, and autonomous organizations can also be benefitted

Methodology

The methodology of programme will be participative in nature. The sessions will be based on conceptual discussion, experience learning, case studies, group discussion, learning games and films also.

Venue & Dates

04-08 November 2024

Any Hotel/ Resort at Gangtok (Sikkim)

Check in: 04 Nov. 24 12:00 Noon onward

Check Out: 08 Nov. 24 before 11:00 am

Participation Fee

Rs. 58,500/- (Fifty Eight Thousand Five Hundred Only)

+GST@18 (Equivalent to Rs. 69,030/-) per person

which is inclusive of board, lodge & programme material cost.

Delegate(s) accompanying with spouse will pay Rs 8000/ for the whole duration which includes stay, bed tea, breakfast, Lunch & Dinner payable to hotel. Children between the age 04-12 will be charged Rs 6000/ and will share the parent's room.

for ECS and on line payment, Bank details is as such

ICICI Bank, Account No. 628401059872, Omega-1, Gr. Noida 201310

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About Greater Noida Productivity Council (GNPC)

Recently the terms "governance" and "good governance" are being increasingly used in development literature. Bad governance is being increasingly regarded as one of the root causes of all evil within our societies. Major donors and international financial institutions are increasingly basing their aid and loans on the condition that reforms that ensure "good governance" are undertaken. The concept of "governance" is not new. It is as old as human civilization. Simply put "governance" means: the process of decision-making and the process by which decisions are implemented (or not implemented). Governance can be used in several contexts such as corporate governance, international governance, national governance and local governance.

Organisations sponsored in our previous programmes

Currency Note Press, Ex-Im Bank of India, THDC, North Gujrat University, Ministry of Health & Family Welfare, New Delhi, South Eastern Coalfields Ltd, DoPT, ICAR, KRIBHCO, UP Agri Deptt, RCF Ltd, NTPC, IOL Bongoigaon, RBI, WAPCOS Ltd, NDMC, YASHAD Pune, HINDALCO, HLL BEL, KSPCB, Bangalore, GB Pant Hospital Delhi, Safdarjang Hospital Delhi etc.

For Enquiry

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